15 days of any changes in registration information. (9.20.70)

Your alarm company does not share your registration or account information with us. It is your responsibility to keep your account information current, and to let us know if you discontinue the alarm service or move.

FALSE ALARM RESPONSE FEES
The City **may** assess a false alarm fee of **$127 for each** police response to a false alarm that has not been canceled upon the **second** false alarm within the calendar year.

These fees can usually be avoided by: training users on how to arm and disarm the alarm system, notifying us and your alarm company of alarm system malfunctions, immediately canceling false alarms when they occur. Be aware that many false alarms are caused by pets running around in the house.

NONRESPONSE/SUSPENSION
The police department may discontinue responding to a particular alarm system based on one of the following:

1. An alarm system has transmitted more than **four (4)** false alarms within the calendar year.

2. There is no current/valid alarm user permit.

3. Failure to pay fees and fines.

REVOCATION: May result for non-compliance to an order to correct, failure to pay fees within 30 days, any false or misleading statement or any violation of section 9.20.130.

An alarm user may not operate an alarm system while the permit has been suspended or revoked.

AUTOMATIC SHUT OFF: A device shall be installed which limits the alarm to automatically shut off no longer than 15 minutes after activation.

BACK-UP POWER SUPPLY: All alarm systems shall be supplied with an uninterruptible power supply so that the failure or interruption of the normal utility electrical service will not activate the alarm system. The power supply must be capable of at least **4** hours of operation.

SUMMARY: The obligation of complying with the requirements of the ordinance, and the consequences for failing to do so, are placed solely on the parties responsible for owning, operating, monitoring and maintaining alarm systems with the City.

PLEASANT HILL POLICE DEPARTMENT

ALARM SYSTEMS ORDINANCE PHMC 9.20

Alarm Ordinance Overview

This brochure highlights some of the pertinent portions of the Alarm Ordinance PHMC 9.20. A complete copy is available upon request or by going to www.pleasanthillpd.com

PURPOSE : To license and regulate alarm systems, users, and the activities of alarm companies within the city, and to protect public safety by reducing the number of false alarms.

FALSE ALARM: Means an alarm dispatch request to the police dept. when the situation/activation does not require police response or when the responding officer finds no evidence of a criminal offense or attempted criminal offense after having completed a standard investigation of the alarm site.

The following circumstances **will not** be counted as false alarms:

1) A false alarm caused by a power failure or similar event.
2) A **canceled false alarm:** if the alarm company or alarm user promptly notifies the police department dispatch **before** the arrival of police officers at the property that police response is not necessary.
3) Multiple false alarms within a 24-hr period will be counted as one to allow for corrective measures to be taken.

** The Police Department is not trying to discourage its citizens from using alarm systems; however, 97% or more of all alarms responded to are false.

EXCESSIVE FALSE ALARMS:

Means **more than two false** alarms during a calendar year. Refer to the preceding **false alarm** section for further information.

ALARM REGISTRATION REQUIRED Each alarm user must have a permit issued by the police department at least 24 hrs before activation of the system. The permit is good for one calendar year and must be renewed annually. (9.20.060)

The subscriber shall provide in writing, on the Police Department alarm registration form, the following information:

1. The name, complete address (including suite #), and telephone number of the alarm subscriber.
2. Name, address and telephone number of your alarm company.
3. A description of the type of alarm system installed (audible or silent), the location of the alarm contacts (exterior, interior, perimeter), and the areas protected by that system (safe, cash registers, etc).
4. The names and phone numbers of two contacts, who agree to receive notification and respond within 45 minutes to an alarm activation, grant access to the alarm site and deactivate the system if needed.
5. An alarm system shall have posted in a conspicuous place a sticker or markings identifying the alarm company and a 24-hour contact phone number.

YEARLY REGISTRATION FEES

New Permit $65.00

(on a prorated basis – call me for fee)

Renewal: $34.00

Renewal fees are due by December 31st.

**** Permits are nontransferable ****

CHANGE IN INFORMATION

The subscriber is responsible for notifying the police department within